

Product Support Representatives

QUALIFICATIONS:

- Related University or College degree, or internship.
- Familiar in the operation of farm machinery. Farm background an asset.
- Understanding of agricultural equipment.
- Good communication skills; oral and written.
- Proficient in Microsoft Products including: Word, Excel, Outlook, and PowerPoint.
- Good interpersonal skills. Good planning and administration abilities.
- Ability to work in both team and individual situations.
- Available to travel. Valid passport required.
- Must hold and maintain valid drivers license and be able to cross Canadian US border.

RESPONSIBILITIES:

- Address Customer concerns through investigation and troubleshooting.
- Work with the Product Support Department Supervisors, Product Support Specialist, Territory Sales Reps and Dealer Personnel in addressing Product Technical Issues.
- Generate reports of field activity. These will be required daily and e-mailed to the department.
- Perform Field Demonstrations of New Products.
- Recommend design or process improvements.
- Ensure service equipment is maintained and set for optimum field use. Take responsibility of valuable tools and equipment.

Interested applicants must submit a detailed covering letter indicating how you feel you meet each of the qualifications to the Human Resources Department.

MacDon™

MacDon Industries Ltd.
Human Resources
680 Moray Street
Winnipeg, Manitoba R3J 3S3
Fax: (204) 895-1910
employment@macdon.com